

# FREQUENTLY ASKED QUESTIONS

#### What are the tuition rates?

Please see the link at the bottom of the Tuition page.

Is there a discount for a family with more than one child at the center?

Yes, the registration fee will be charged for only one child.

# What is the waiting list policy?

The waiting list is based on a priority structure which is as follows:

- 1. Sibling Priority In an effort to keep families together, we honor sibling priority. The sibling of a child who is currently enrolled in the center will get the first available spot in the appropriate classroom.
- 2. First come first served basis As positions become available, children of the appropriate age will be called from our waiting list. Families will have 72 hours to respond to the offer. Families are encouraged to register on the waiting list as soon as possible, prior to the birth of their child, especially if infant care is desired.

#### How do I arrange to take a tour?

All tours of the Center are by appointment only. Please call 813-654-7897 or send a message through our website, so we can schedule the best time for you to visit the center.

# What are the hours of operation for the center?

The center is open Monday-Friday from 6:30 a.m. to 6:00 p.m.

# Does Center close during any special times of the year?

The center is closed during the following holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving and the Friday after, Christmas eve, Christmas Day, and New Year's Eve. When Hillsborough county schools are closed because of a hurricane or due to any other severe weather condition, Another Home Daycare & Learning Center will also be closed.

#### How many spaces does the center offer?

The center has the capacity to serve 43 children on a full-time basis. See answer to question below to see breakdown of full-time slots by age group.

# FREQUENTLY ASKED QUESTIONS CONT.

#### What is the child/teacher ratio?

Breakdown by age group: Infant → 4:1 caregiver 1 year-old → 6:1 caregiver 2 year-old → 10:1 caregiver 3 year-old → 12:1 caregiver VPK → 11:1 caregiver

# What are the qualifications of the teachers?

All teachers are carefully selected based upon experience, education and a passion for children. Each teacher will meet or exceed state requirements. Teachers are also provided comprehensive training programs; including the requirement that they attend a minimum of 10 hours of In-Service training annually and that they hold a certification in both first aid and CPR.

### Do the teachers have background checks?

Yes, all teachers submit to drug testing, as well as pre-hire background checks including: Clearinghouse Screening for Background Check, Criminal History Background Check and Criminal History Disclosure including FDLE Sex Offended/Predator Check, and Out of State Checks.

#### Do the children have snacks or meals at the center?

Yes, breakfast, lunch and an afternoon snack are provided. To encourage healthy eating habits, menus include many healthy food choices. All meals are served "family style" and consist of a 4-week rotating menu, which are posted in the classrooms.

### Do you provide diapers, wipes, and formula?

No, because each young child has such individual needs, families will be asked to supply these items.

# Will the children go outside?

Outdoor curriculum is an important part of the program. Weather permitting, all children will go outside daily. Two playgrounds with age-specific equipment, and plenty of shade are available at the center.

#### What are the arrangements for nursing mothers?

We recognize the importance of and support breast feeding and though we do not have incorporated a separate nursing room for mothers to nurse their children, we offer storage for the expressed breast milk that can be immediately stored in their child's classroom, if desired.

#### Can I visit my child on breaks or at mealtimes?

We welcome and encourage families and guardians to visit during breaks, meals, or at any time, only if the child is an infant.